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MEDICAID ALERT

TO: CLTC and Disabilities and Special Needs In-home Service Providers

SUBJECT: POSTPONED: EVV Launch for SCDDSN-operated Waivers

To ensure a smooth transition to the electronic visit verification (EVV) system for in-home services provided by the three waivers operated by the South Carolina Department of Disabilities and Special Needs (SCDDSN), the South Carolina Department of Health and Human Services (SCDHHS) and SCDDSN are adjusting the EVV launch and go live timelines, initially scheduled for April 4 and May 15.

Providers will be notified, via an alert, with next steps, including access to AuthentiCare web portal login credentials and additional training opportunities, once a new launch date is identified.

For more information and additional resources, please visit <https://msp.scdhhs.gov/rmmis/site-page/evv>.

Thank you for your continued support of the South Carolina Healthy Connections Medicaid program.

